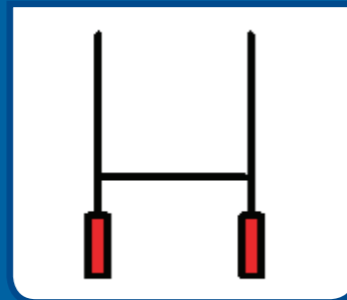




Northcott Disability Services Strategic Plan 2011-2014



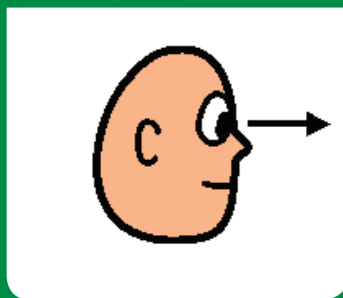
PURPOSE

- To build an inclusive society
- People have equal rights
- People are together in the community
- People are treated the same way
- People can live the way they want to live



VALUES

- To be friendly and respectful of others
- To be dedicated and keen to help
- To be creative and quick to respond
- To provide a fair and honest service
- To be professional and do what we say we will do



GROWING OUR SERVICES

Grow and evolve services that drive inclusion, innovation and scale

equal rights



To review what we are currently doing to ensure we are working towards equal rights

gaps in services



To listen to people about seeing where gaps are in current services

run new services to help



To look into, and run new services so we can further help the community

strengthen networks



To strengthen our networks of support in the regions where we currently have offices




HELPING OUR CLIENTS

Lead and Influence the sector and public to change for the benefit of clients and the community




To help the public recognise Northcott

make



To make resources to call attention to Northcott

research plan

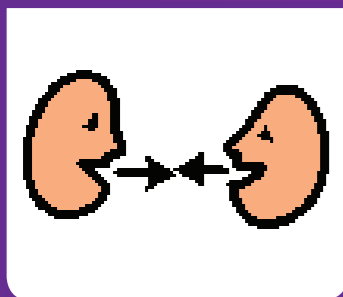


To start and build Northcott's research plan

present at conferences



To present at conferences for people to know who Northcott are to continue to help our clients



CLIENTS, STAFF AND THE ORGANISATION

Drive a dynamic person centred workforce, workplace and culture

involvement in services




Clients to be involved in all aspects of their service

clients' wants/needs heard



To help clients' wants and needs be heard and helping them to do what is important to them

staff increase skills



To encourage staff to increase their skills

staff stay at northcott




To make Northcott a great place to work so staff stay at Northcott



HELPING NORTHCOTT GROW

Build a sustainable organisation fit for the future

improve Northcott in the future



To look for ways to continue to improve Northcott in the future

raise money for Northcott




To find new ways to raise money to help Northcott grow

improve technology at Northcott



To improve the computer technology at Northcott

use Northcott services



To encourage people to use Northcott's services